

Privacy Notification

The use of personal data by A-Trust will be in accordance with applicable law. The use of data is solely for the purpose of fulfilling the contract or on a legal basis. The customer acknowledges and agrees that the following types of data are required for the provision of the contractual services and are processed:

Name (first name, surname), academic degree, address, e-mail address, telephone number, bank details (IBAN, BIC), user ID, Password hash values, salutation, date of birth, place of birth, ID card data (issuing country, issuing authority, issue date, ID card number, identity card type), encrypted number of characters, times of signature processes, domain name of the recipient, public key, encrypted Private key. Customer data will only be processed for purposes other than the provision of the contractual services if the customer has separately consented to such processing.

Information requirements:

Names and contact details of the responsible person:

A-Trust Gesellschaft für Sicherheitssysteme im elektronischen Datenverkehr GmbH („A-Trust GmbH“)

A-1030 Wien, Landstraßer Hauptstraße 1b

Contact details of the data protection officer:

Mag. Philipp Thomasberger

A-1030 Wien, Landstraßer Hauptstraße 1b

datenschutz@a-trust.at

Purposes for which the personal data are to be processed and the legal basis for processing:

Provision of trust services; Article 6 (1) (b) GDPR, Article 24 of the eIDAS Regulation; § 8 Austrian Trust Services Act, §§ 4, 14 Austrian E-Government Act

Recipients or categories of recipients of personal data:

When using a qualified certificate by the customer to create a qualified electronic signature, the recipient of this signature receives the following data: name, serial number of the certificate, issue date of the certificate, validity period, public key, key identifier of the applicant, signature date, signed document.

Data transmission to third countries:

Not applicable.

The duration of which the personal data are stored or, if this is not possible, the criteria for determining that duration:

During the period of validity of the contract and according to. Article 24 para. 3 lit. h 30 years beyond its validity.

Your rights according to GDPR:

1. Right of confirmation (Article 15 GDPR)

Each data subject has the right, as granted by the European Directive and Regulatory Authority, to require the controller to confirm whether personal data relating to him / her

are being processed. If an affected person wishes to exercise this right of confirmation, they can contact our data protection officer or another employee of the controller at any time.

2. Right of information (Article 15 GDPR)

The data subject may, at appropriate intervals, provide information about the processing of the data, in particular on the purpose, about which data are processed and about the recipient. The right to information includes the following information:

- the processing purposes
- the categories of personal data being processed
- the recipients or categories of recipients to whom the personal data have been disclosed or are still being disclosed, in particular to recipients in third countries or to international organizations
- if possible, the planned duration for which the personal data will be stored or, if that is not possible, the criteria for determining that duration
- the existence of a right to rectification or erasure of the personal data concerning him or of a limitation of the processing by the person responsible or a right to object to such processing
- the existence of a right of appeal to a supervisory authority if the personal data are not collected from the data subject: all available information on the origin of the data
- the existence of automated decision-making including profiling in accordance with Article 22 (1) and (4) of the GDPR and - at least in these cases - meaningful information on the logic involved and the scope and intended impact of such processing on the data subject

Furthermore, the data subject has a right of access as to whether personal data has been transmitted to a third country or to an international organization. If this is the case, the data subject has the right to know whether personal data has been transmitted to a third country or to an international organization. If this is the case, the data subject has the right to obtain information about the appropriate guarantees. If an affected person wishes to exercise the right of access, they can contact our data protection officer.

3. Right to rectification (Article 16 GDPR)

If data processing results in inaccurate personal data of the person concerned, the latter has a right to immediate correction.

If an affected person wishes to exercise the right of access, they can contact our data protection officer.

4. The right of data deletion (Article 17 GDPR)

Any person affected by the processing of personal data shall have the right granted by the European Directives and Regulators to require the controller to immediately delete the personal data concerning him, provided that one of the following reasons is satisfied and the processing is not required:

- The personal data has been collected for such purposes or otherwise processed for which they are no longer necessary.
- The data subject withdraws the consent on which the processing was based on Article 6 (1) (a) of the GDPR or Article 9 (2) (a) of the GDPR and lacks any other legal basis for the processing.
- The data subject submits an objection to the processing pursuant to Art. 21 (1) GDPR, and there are no legitimate reasons for the processing, or the data subject appeals pursuant to Art. 21 (2) GDPR the processing.
- The personal data were processed unlawfully.

- The deletion of personal data is required to fulfill a legal obligation under Union law or the law of the Member States to which the person responsible is subject.
- The personal data were collected in relation to information society services offered pursuant to Art. 8 para. 1 GDPR.

If one of the above reasons is correct and an affected person wishes to arrange for the deletion of personal data stored at A-Trust GmbH, they may at any time contact our data protection officer or another employee of the controller. The data protection officer will arrange that the request for deletion be fulfilled immediately.

If the personal data of A-Trust GmbH were made public and if our company is responsible for deleting the personal data as the person responsible pursuant to Art. 17 para. 1 GDPR, A-Trust GmbH will take appropriate measures, taking into account the available technology and the implementation costs also of a technical nature, to inform other data controllers processing the personal data published that the data subject of these other data controllers has deleted all links to such personal data or copies or replications thereof personal data, unless the processing is required. The data protection officer of A-Trust GmbH or another employee will arrange the necessary in individual cases.

5. The right to restriction of processing

Any person affected by the processing of personal data has the right granted by the European directive and regulatory authority to require the controller to restrict the processing if one of the following conditions applies:

- The accuracy of the personal data is contested by the data subject for a period of time that allows the data controller to verify the accuracy of the personal data.
- The processing is unlawful, the data subject refuses to delete the personal data and instead requests the restriction of the use of personal data.
- The data controller no longer needs the personal data for processing purposes, but the data subject requires them to assert, exercise or defend their rights.
- The person concerned has objected to the processing acc. Art. 21 para. 1 GDPR and it is not yet clear whether the legitimate reasons of the person responsible outweigh those of the person concerned.

If one of the above-mentioned conditions exists and an affected person wishes to request the restriction of personal data stored at A-Trust, they can contact the Data Protection Officer at any time. The data protection officer will initiate the restriction of the processing.

6. The right to data portability (Article 20 GDPR)

Any person affected by the processing of personal data shall have the right to receive the personal data concerning him / her provided to a responsible person by the data subject in a structured, common and machine-readable format. It also has the right to transmit this data to another person responsible without hindrance by the controller to whom the personal data was provided, provided that the processing is based on the consent pursuant to Art. 6 (1) (a) GDPR or Art. 9 para 2 (a) of the GDPR or on a contract pursuant to Article 6 (1) (b) of the GDPR and processing by means of automated procedures, unless the processing is necessary for the performance of a task of public interest or in the exercise of official authority, which has been assigned to the controller.

Furthermore, in exercising their right to data portability under Article 20 (1) of the GDPR, the data subject has the right to obtain that the personal data is transmitted directly from one controller to another, where technically feasible and if so this does not affect the rights and freedoms of others.

In order to assert the right to data portability, the data subject may contact the Data Protection Officer at any time.

7. Right of objection (Article 7 of the GDPR)

Any person concerned by the processing of personal data shall have the right, at any time and for reasons arising out of their particular situation, to prevent the processing of personal data relating to them pursuant to Article 6 (1) (e) or (f) of the GDPR, Objection. This also applies to profiling based on these provisions.

A-Trust GmbH no longer processes the personal data in the event of an objection, unless we can prove compelling legitimate reasons for the processing that outweigh the interests, rights and freedoms of the data subject, or the processing serves the assertion, exercise or Defense of legal claims.

If A-Trust GmbH processes personal data in order to operate direct mail, the data subject has the right to object at any time to the processing of personal data for the purpose of such advertising. This also applies to the profiling, as far as it is associated with such direct mail. If the data subject objects to A-Trust GmbH for the purpose of direct advertising, the latter will no longer process the personal data for these purposes.

In addition, the data subject has the right, for reasons arising from their particular situation, to object to the processing of personal data concerning them, which takes place at A-Trust GmbH or for statistical purposes pursuant to Art. 89 (1) GDPR unless such processing is necessary to fulfill a public interest task.

In order to exercise the right of opposition, the data subject may directly contact the data protection officer. The data subject is also free, in the context of the use of information society services, notwithstanding Directive 2002/58 / EC, to exercise his right of opposition by means of automated procedures using technical specifications.

8. Automated decisions on a case-by-case basis, including profiling

Any person concerned by the processing of personal data shall have the right not to be subject to a decision based solely on automated processing, including profiling, which has a legal effect on it or, in a similar manner, significantly affects it

- is not required for the conclusion or performance of a contract between the data subject and the controller, or

- is permitted by Union or Member State legislation to which the controller is subject, and where such legislation contains appropriate measures to safeguard the rights and freedoms and the legitimate interests of the data subject, or

- with the express consent of the person concerned. Is the decision (1) necessary for the conclusion or performance of a contract between the data subject and the person responsible, or

- if it is carried out with the express consent of the data subject, A-Trust GmbH shall take appropriate measures to safeguard the rights and freedoms and legitimate interests of the data subject, including at least the right to obtain the intervention of a person on the part of the person responsible own position and to challenge the decision. If the data subject wishes to claim automated decision-making rights, they may contact our data protection officer or other data controller at any time.

9. The right to revoke a data protection consent

Any person affected by the processing of personal data has the right to withdraw consent to the processing of personal data at any time.

If the data subject wishes to assert their right to withdraw consent, they can contact our data protection officer at any time.

10. Data sources (Article 14 (2) (f) GDPR):

Legal basis of processing:

Art. 6 I lit. GDPR serves our company as the legal basis for processing operations in which we obtain consent for a particular processing purpose. If the processing of personal data is necessary to fulfill a contract of which the data subject is a party, as is the case, for example, in processing operations necessary for the provision of trust services, the processing is based on Art. 6 I lit. b GDPR. The same applies to processing operations that are necessary to carry out pre-contractual measures, for example in the case of inquiries about our products or services. If our company is subject to a legal obligation which requires the processing of personal data, such as the fulfillment of tax obligations, the processing is based on Art. 6 I lit. c GDPR. In rare cases, the processing of personal data may be required to protect the vital interests of the data subject or another natural person. This would be the case, for example, if a visitor to our premises were injured and his or her name, age, health insurance or other vital information would have to be passed on to a doctor, hospital or other third party. Then the processing would be based on Art. 6 I lit. d GDPR are based. Ultimately, processing operations could be based on Art. 6 I lit. f GDPR are based. Processing operations that are not covered by any of the above legal bases are based on this legal basis if processing is necessary to safeguard the legitimate interests of our company or a third party, unless the interests, fundamental rights and fundamental freedoms of the person concerned prevail. Such processing operations are particularly permitted because they have been specifically mentioned by the European legislator. In that regard, it is considered that a legitimate interest could be assumed if the data subject is a customer of the controller (recital 47, second sentence, GDPR).

Legal or contractual provisions for the provision of personal data; Necessity for the conclusion of the contract; Obligation of the data subject to provide the personal data; possible consequences of non-provision

We clarify that the provision of personal information is in part required by law (such as tax regulations) or may result from contractual arrangements (such as details of the contractor). Occasionally it may be necessary for a contract to be concluded that an affected person provides us with personal data that must subsequently be processed by us. For example, the data subject is required to provide us with personal information when our company concludes a contract with her. Failure to provide the personal data would mean that the contract with the person concerned could not be closed. Before the data subject has been provided by the data subject, the data subject can turn to our data protection officer. Our data protection officer will inform the data subject on a case-by-case basis whether the provision of the personal data is required by law or contract or is required for the conclusion of the contract, if there is an obligation to provide the personal data and what would be the consequence of the non-provision of the personal data.

11. Automated decision-making

A-Trust GmbH does not conduct automatic decision-making or profiling.